

UX_Customer Project Lead (CPL) – Toyota –

工作职责

Main Tasks

- 1) Lead local R&D project team and manage all project activities, working tasks, and AUMOVIO/JOEM milestone between Customer and R&D-Location (SGP)
- 2) Lead communication with JOEM(customer) Project Manager towards technical and scheduled topics
- 3) Manage local R&D team and lead Product development team (SGP etc.) to meet customer expectation and requirements (intercultural Bridge function)
- 4) Understand customer expectation/requirements correctly and convey the message to AUMOVIO organization
- 5) Understand both AUMOVIO and Customer organization to foresee appropriate discussion with not only customer design department but also different customer departments(HW/SW expert team, testing team, Product planning team etc.), Bridge Role between AUMOVIO and Customer design department as well different Customer departments
- 6) Establish and maintain relationship with customer and product development team (SGP etc.) key persons (PM, TPL and SPM's)
- 7) Escalate critical topics to CCE/Management in timely manner

Main Responsibilities

- 1) Arrange and facilitate Project management meeting with Customer and align with Local/Product development team before/after the meeting with customer.
(Critical Topics, Milestones, Reviews, Specification Release, DR/EC/VC etc. related items).
- 2) Clarify and follow up technical issues/questions/proposals in satisfaction of Customer and Continental.
- 3) Facilitate DSR (Design Study Request) topics on technical areas and collaborate with PM, Sales and R&D team.
- 4) Facilitate DTC (Design To Cost) topics on technical areas and collaborate with PM, Sales and R&D team.
- 5) Ensure Safe Delivery (sample) with Sales & PM and align parts maturity level internally and externally.
- 7) Share Know How/Lessons Learned from customer and our past projects to avoid similar failures.
- 8) Ensure key topics (Escalations, deviations etc.) are aligned and discussed internally before Customer meeting.
- 9) Support data exchange between Continental and Customer (both directions)
- 10) Support QIA (Question and Answer) discussion with customer in order to close unclear requirements
- 11) Join Customer Management meeting and report projects status to customer management.



职位号码
REF9442K

工作职能
研发

所在地
Toyota

领导力级别
个人贡献者

法律实体名称
AUMOVIO Japan K. K.

职位要求

#Japan OEM Automotive Industry experience over 5-10 years
#Japanese Language communication (N1)
Bachelor or Master degree in Engineering
HG11 or HG10(+ 1Level up evaluation)
+ Interior devices/ECU experience*
++ Requirement tools KnowHow (eg. Doors) *
Key Discipline experiences (SW/ME/Electrical/Systems)
Capability to analyze technical problems in structured way
and problem solving methods
 ↳FTA, FMEA, 5Why, DRBFM

Pro-active and timely respond manner
Capable for Business trips to oversea's R&D and Production
Location
English communication and presentation

: Must have
+ : advantage
++ : nice to have
+++ : ideal requirement for the position
* ++ 3 years +++ 5 years

我们可以提供

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