

## UX\_Customer Project Lead (CPL) – Toyota –

### Tus actividades

#### Main Tasks

- 1) Lead local R&D project team and manage all project activities, working tasks, and AUMOVIO/JOEM milestone between Customer and R&D-Location (SGP)
- 2) Lead communication with JOEM(customer) Project Manager towards technical and scheduled topics
- 3) Manage local R&D team and lead Product development team (SGP etc.) to meet customer expectation and requirements (intercultural Bridge function)
- 4) Understand customer expectation/requirements correctly and convey the message to AUMOVIO organization
- 5) Understand both AUMOVIO and Customer organization to foresee appropriate discussion with not only customer design department but also different customer departments(HW/SW expert team, testing team, Product planning team etc.), Bridge Role between AUMOVIO and Customer design department as well different Customer departments
- 6) Establish and maintain relationship with customer and product development team (SGP etc.) key persons (PM, TPL and SPM's)
- 7) Escalate critical topics to CCE/Management in timely manner



Job ID  
**REF9442K**

Área de trabajo  
**Research and Development**

Ubicación  
**Toyota**

Nivel de liderazgo  
**Leading Self**

Unidad jurídica  
**AUMOVIO Japan K. K.**

#### Main Responsibilities

- 1) Arrange and facilitate Project management meeting with Customer and align with Local/Product development team before/after the meeting with customer.  
(Critical Topics, Milestones, Reviews, Specification Release, DR/EC/VC etc. related items).
- 2) Clarify and follow up technical issues/questions/proposals in satisfaction of Customer and Continental.
- 3) Facilitate DSR (Design Study Request) topics on technical areas and collaborate with PM, Sales and R&D team.
- 4) Facilitate DTC (Design To Cost) topics on technical areas and collaborate with PM, Sales and R&D team.
- 5) Ensure Safe Delivery (sample) with Sales & PM and align parts maturity level internally and externally.
- 7) Share Know How/Lessons Learned from customer and our past projects to avoid similar failures.
- 8) Ensure key topics (Escalations, deviations etc.) are aligned and discussed internally before Customer meeting.
- 9) Support data exchange between Continental and Customer (both directions)
- 10) Support QIA (Question and Answer) discussion with customer in order to close unclear requirements
- 11) Join Customer Management meeting and report projects status to customer management.

## Tu perfil

- #Japan OEM Automotive Industry experience over 5-10 years
- #Japanese Language communication (N1)
- # Bachelor or Master degree in Engineering
- # HG11 or HG10(+ 1Level up evaluation)
- + Interior devices/ECU experience\*
- ++ Requirement tools KnowHow (eg. Doors) \*
- # Key Discipline experiences (SW/ME/Electrical/Systems)
- # Capability to analyze technical problems in structured way and problem solving methods
  - ↳FTA, FMEA, 5Why, DRBFM
- # Pro-active and timely respond manner
- # Capable for Business trips to oversea's R&D and Production Location
- # English communication and presentation

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- # : Must have
- + : advantage
- ++ : nice to have
- +++ : ideal requirement for the position
- \* ++ 3 years      +++ 5 years

## Lo que ofrecemos

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