

Customer Logistics

Descrição da função

We are seeking a detail-oriented and customer-focused Customer Logistics professional to join our team in San Luis Potosí, Mexico. In this role, you will serve as a critical link between our major automotive customers—including Mazda, Subaru, Honda, and Volkswagen—and our logistics operations, ensuring seamless order fulfillment, accurate tracking, and exceptional customer service. You will manage customer inquiries, coordinate shipments, and maintain inventory accuracy while upholding the highest standards of professionalism and efficiency.

- Manage customer orders from receipt through delivery for key automotive accounts (Mazda, Subaru, Honda, VW), ensuring accurate processing and timely fulfillment
- Track shipments and provide customers with real-time updates on order status and delivery schedules, with particular attention to automotive industry requirements
- Coordinate with warehouse and transportation teams to optimize logistics operations and meet automotive customer expectations and specifications
- Respond to customer inquiries and resolve shipping-related issues with professionalism and empathy, maintaining strong relationships with key accounts
- Maintain accurate inventory records and reconcile discrepancies to ensure data integrity across all automotive customer accounts
- Analyze logistics data to identify trends, inefficiencies, and opportunities for process improvement specific to automotive supply chains
- Prepare shipping documentation and ensure compliance with all regulatory requirements, including automotive industry standards
- Monitor and manage dedicated accounts for Mazda, Subaru, Honda, and Volkswagen to build strong, long-term partnerships and drive customer satisfaction
- Collaborate with cross-functional teams to streamline operations and enhance customer satisfaction for major automotive clients
- Utilize logistics software and systems to track, organize, and manage customer shipments efficiently across all automotive accounts

Requisitos

- Bachelor's degree: International Trade, Administration, engineering, etc.
- 3 years of experience in logistics, supply chain management, or customer service operations
- Ability to manage multiple customer accounts
- Advanced English
- Knowledge:
 - Customer portals
 - Logistics management systems



Identificação da vaga
REF8953J

Área funcional
Logistics

Local
San Luis Potosí

Nível de liderança
Leading Self

Contato
Marcela Martin del campo

Pessoa jurídica
AUMOVIO MEXICO, S. DE R.L. DE C.V.

- Warehouse management software
- Shipping procedures
- Freight handling
- Inventory management practices
- Proficiency with Microsoft Office Suite and data entry systems
- Preferred: Experience with order management systems or e-commerce logistics platforms
- Preferred: Knowledge of international shipping regulations and customs procedures
- Customer portals

O que oferecemos

At AUMOVIO we are committed to building an inclusive and discrimination-free ecosystem in Mexico, these principles are rooted in our corporate philosophy and culture. Therefore, it is totally forbidden to request a pregnancy or HIV test as part of our selection processes.

#LI-MM1

Ready to take your career to the next level? The future of mobility isn't just anyone's job. Make it yours! **Join AUMOVIO. Own What's Next.**

Quem somos

Since its spin-off in September 2025 AUMOVIO continues the business of the former Continental group sector Automotive as an independent company. The technology and electronics company offers a wide-ranging portfolio that makes mobility safe, exciting, connected, and autonomous. This includes sensor solutions, displays, braking and comfort systems as well as comprehensive expertise in software, architecture platforms, and assistance systems for software-defined vehicles.

In the fiscal year 2024 the business areas, which now belong to AUMOVIO, generated sales of 19.6 billion Euro. The company is headquartered in Frankfurt, Germany and has about 87.000 employees in more than 100 locations worldwide.