

QMPP Customer Quality Lead

Your tasks

- To lead Quality topics for projects in series production or in the introduction phase. Ensure product quality through a preventive approach, structured analysis based on problem-solving methodologies, and a robust documentation system.
- Coordinate, evaluate, implement, and verify the proper implementation of quality standards defined by Aumovio AG, customer requirements, and guidelines described in international standards for the introduction or series production of products.
- Provide and optimize tools for development, control, and monitoring during series production, pursuing continuous improvement in processes and products with the objective of achieving higher quality, lower costs, and exceeding customer expectations.
- Monitor and raise alerts regarding quality-related activities for the end customer, including system-related topics, coordinating with process owners to meet customer requirements, continuous improvement initiatives, plant-relevant visits, and plant-relevant audits.
- Serve as the main point of contact for the customer and transfer communication and requirements to the different business unit representatives at the plant across all disciplines. Act as the assigned customer expert and remain up to date with all training and systems defined by the customer within the quality discipline.
- The main performance indicators of the role include the customer rating in their portals, NCC2, NCC3, Quality Incidents,
- IPMs, OKm PPM (Net and Gross), Cycle Time, IPTV for warranty failures, customer audit results, benchmarking against other
- Aumovio plants or other suppliers within customer evaluations or scorecards, and the results of process, system, or special audits conducted by the customer.



Job ID

REF7049V

Field of work

Quality

Location

Guadalajara - La Tijera

Leadership level

Leading Self

Contact

Felisa Espinosa

Legal Entity

**AUMOVIO GUADALAJARA
MEXICO, S. DE R.L. DE C.V.**

Your profile

- Advanced English.
- Bachelor's Degree: Engineering.
- Problem Solving.
- Customer specific requirements certification (desirable).
- Experience: 4-5 years (quality).
- Customer care.

Our offer

At AUMOVIO we are committed to building an inclusive and discrimination-free ecosystem in Mexico, these principles are rooted in our corporate philosophy and culture. Therefore, it is totally forbidden to request a pregnancy or HIV test as part of our selection processes.

#LI-FE2

Ready to take your career to the next level? The future of mobility isn't just anyone's job. Make it yours! **Join AUMOVIO. Own What's Next.**

About us

Since its spin-off in September 2025 AUMOVIO continues the business of the former Continental group sector Automotive as an independent company. The technology and electronics company offers a wide-ranging portfolio that makes mobility safe, exciting, connected, and autonomous. This includes sensor solutions, displays, braking and comfort systems as well as comprehensive expertise in software, architecture platforms, and assistance systems for software-defined vehicles.

In the fiscal year 2024 the business areas, which now belong to AUMOVIO, generated sales of 19.6 billion Euro. The company is headquartered in Frankfurt, Germany and has about 87.000 employees in more than 100 locations worldwide.