

Service Owner – Copilot M365 - IT (TM)

Your tasks

We are seeking a **detail-oriented and proactive Service Owner for M365** to join our global team. In this role you will own the end-to-end lifecycle of Copilot M365 as a managed service, ensuring governance, compliance, and continuous adoption across the organization.

Key Responsibilities:

- Define and maintain the Copilot M365 service strategy, governance framework, and operational model.
- Drive evergreen change management, including communication plans, training, and adoption programs.
- Ensure compliance with security, privacy, and regulatory requirements (e.g., GDPR, ISO).
- Monitor service performance, usage trends, and user satisfaction; implement improvements.
- Act as the primary point of accountability for stakeholders and escalation management.

Your profile

Education

- Bachelor's degree in Computer Science, Information Technology, or a related field.

Technical Skills

- Strong knowledge of Microsoft 365 ecosystem and AI-driven productivity tools.
- Proven experience in service ownership or IT service management for enterprise platforms.
- Knowledge of ITIL processes, particularly Incident and Change Management.
- Strong understanding of Microsoft 365 collaboration tools (SharePoint, Teams, OneDrive, Power Platform).
- Familiarity with client & server operating systems and network fundamentals.
- Ability to troubleshoot and optimize collaboration platforms.
- Knowledge of governance, compliance, and security within Microsoft 365.
- Experience managing external service providers.

Soft Skills

- Excellent stakeholder management and communication skills.
- Strong coordination and presentation abilities.



Job ID
REF5420N

Field of work
Information Technology

Location
Timișoara

Leadership level
Leading Self

Legal Entity
**AUMOVIO TECHNOLOGIES
ROMANIA S.R.L.**

- Ability to creatively solve problems while maintaining timely and cost-effective solutions.
- Proactive and able to work independently with minimal supervision.
- Highly motivated to work in a challenging, global, multicultural team.
- Eager to learn new tools and technologies.
- Fluent in English (spoken and written).

Our offer

Ready to take your career to the next level? The future of mobility isn't just anyone's job. Make it yours! **Join AUMOVIO. Own What's Next.**

About us

Since its spin-off in September 2025 AUMOVIO continues the business of the former Continental group sector Automotive as an independent company. The technology and electronics company offers a wide-ranging portfolio that makes mobility safe, exciting, connected, and autonomous. This includes sensor solutions, displays, braking and comfort systems as well as comprehensive expertise in software, architecture platforms, and assistance systems for software-defined vehicles. In the fiscal year 2024 the business areas, which now belong to AUMOVIO, generated sales of 19.6 billion Euro. The company is headquartered in Frankfurt, Germany and has about 87.000 employees in more than 100 locations worldwide.