

## ASCM\_Customer Order Desk Manager

### 工作职责

Monitor and lead SCM COD team on daily operations

People management and development with performance dialogue and simplified goal setting for every member

Identify potential areas for cost reduction and process improvements and take actions in a team

Interface with BA stakeholders, managements on any SCM / logistics topics (critical, escalated, step-in needed)

Monthly KPI analysis (TR, LCR) and reporting with budget comparison (Inventory value, Premium Freight cost) to share internal stakeholders

E&O stock reduction to achieve the target, scrap practice, aligned with every BA and controlling.

Develop strong relationship with internal and external stakeholders (Customers, Warehouse/ Logistics partners) to drive actions/ projects and deliver solutions

Create succession plan and fosters the next generation of leaders

Take accountability on COD performance or potential shortage risk in case of critical SCM situation

### 职位要求

- Business level in English
- Knowledge / Experience of volume planning & logistics processes
- Customer direct communication skills / experience
- Project management skills / experience
- Experience in problem solving and process improvement.

### 我们可以提供

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职位号码

**REF4590C**

所在地

**Yokohama**

领导力级别

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法律实体名称

**AUMOVIO Japan K.K.**