

## ASCM\_Customer Order Desk Manager

### Your tasks

Monitor and lead SCM COD team on daily operations

People management and development with performance dialogue and simplified goal setting for every member

Identify potential areas for cost reduction and process improvements and take actions in a team

Interface with BA stakeholders, managements on any SCM / logistics topics (critical, escalated, step-in needed)

Monthly KPI analysis (TR, LCR) and reporting with budget comparison (Inventory value, Premium Freight cost) to share internal stakeholders

E&O stock reduction to achieve the target, scrap practice, aligned with every BA and controlling.

Develop strong relationship with internal and external stakeholders (Customers, Warehouse/ Logistics partners) to drive actions/ projects and deliver solutions

Create succession plan and fosters the next generation of leaders

Take accountability on COD performance or potential shortage risk in case of critical SCM situation

### Your profile

- Business level in English
- Knowledge / Experience of volume planning & logistics processes
- Customer direct communication skills / experience
- Project management skills / experience
- Experience in problem solving and process improvement.

### Our offer

Ready to take your career to the next level? The future of mobility isn't just anyone's job. Make it yours! **Join AUMOVIO. Own What's Next.**



Job ID  
**REF4590C**

Location  
**Yokohama**

Leadership level  
**Leading Self**

Legal Entity  
**AUMOVIO Japan K.K.**