

ASCM_Customer Order Desk Manager

Ihre Aufgaben

Monitor and lead SCM COD team on daily operations

People management and development with performance dialogue and simplified goal setting for every member

Identify potential areas for cost reduction and process improvements and take actions in a team

Interface with BA stakeholders, managements on any SCM / logistics topics (critical, escalated, step-in needed)

Monthly KPI analysis (TR, LCR) and reporting with budget comparison (Inventory value, Premium Freight cost) to share internal stakeholders

E&O stock reduction to achieve the target, scrap practice, aligned with every BA and controlling.

Develop strong relationship with internal and external stakeholders (Customers, Warehouse/ Logistics partners) to drive actions/ projects and deliver solutions

Create succession plan and fosters the next generation of leaders

Take accountability on COD performance or potential shortage risk in case of critical SCM situation

Ihr Profil

- Business level in English
- Knowledge / Experience of volume planning & logistics processes
- Customer direct communication skills / experience
- Project management skills / experience
- Experience in problem solving and process improvement.

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Job ID
REF4590C

Standort
Yokohama

Leadership Level
Leading Self

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