

## QMPP-C Customer Quality Engineer

### Your tasks

- Communicate Field and 0 Mileage issues to all the organization.
- Register and keep all the documentation updated related to the Customer Issues.
- Customer meetings to inform about parts analysis and Problem Solving follow up.
- Corrective actions follow up and if needed escalation be able to create reports and presentations to get the Management support and remove blocking points.
- B2B Portals check on a daily basis. (GM, Ford...)
- Negotiate / Dispute no conformities related to Customer process.
- Warranty / field data analysis and follow up.
- Root cause analysis for Customer Issues, coordinate and be part of a multidisciplinary team for 8Ds responses.
- External Sorting coordination with Customer Service Engineers at customer facilities.

### Your profile

1. Mechatronic Engineer, Industrial Engineer.
2. More than 2 years of experience (customer interface experience B2B).
3. Core tools.
4. Advanced English.
5. Effective Communication.
6. Problem Solving.

### Our offer

We are committed to building an inclusive and discrimination-free ecosystem in Mexico, these principles are rooted in our corporate philosophy and culture. Therefore, it is totally forbidden to request a pregnancy or HIV test as part of our selection processes.

#LI-FE2

Ready to take your career to the next level? The future of mobility isn't just anyone's job. Make it yours! **Join AUMOVIO. Own What's Next.**

### About us

Continental's Automotive group sector is currently on its path to independence and is expected to go public as a standalone company under the name AUMOVIO in September 2025. With approximately 93,000 employees worldwide and sales of around 20 billion euros, we are at the beginning of an exciting new era.



Job ID  
**REF2876E**

Field of work  
**Quality**

Leadership level  
**Leading Self**

Job flexibility  
**Onsite Job**

Contact  
**Felisa Espinosa**

Legal Entity  
**Continental Automotive  
Mexicana, S. de R.L. de C.V.**

AUMOVIO stands for advanced electronic products and modern mobility solutions. In addition to its strong market position with innovative sensor solutions and displays, as well as technologically leading brake and comfort systems, AUMOVIO also has extensive expertise in software, architecture platforms, and driver assistance systems for the rapidly growing future market of software-defined and autonomous vehicles. Our goal is to shape the future of mobility to be safe, exciting, connected, and autonomous.