

Field Service Engineer - Scotland Region

Responsabilități

We are looking for a Field Service Engineer to cover the Scotland area. The role will involve visiting customer premises to undertake diagnosis and repair, installation and calibration of garage equipment to ensure customer compliance and satisfaction.

The ideal candidate will come from a similar automotive background.

The nature of the role necessitates travel including some overnight stays and some weekends. Although weekends will be upon rare occasions.

Duties include:

- Coordinate workload to ensure effective time management and efficient route planning. Where possible decrease travel time and increase productive time by planning work in geographic clusters.
- Deliver upon the terms of service agreements to ensure that customer equipment is calibrated in line with legislative requirements.
- Ensure all certificates are downloaded to the correct file location on a weekly basis.
- Carry out site surveys prior to installation, then full installation and customer training, sign off completion form with the customer and download to server.
- In the case of unplanned maintenance, respond quickly, change plans and communicate changes to all stakeholders.
- Fault finding and repair on breakdowns, plus planned preventative maintenance.
- Ensure all breakdown reports are downloaded to the correct file location on a weekly basis.
- Build solid customer relationships to support increased customer satisfaction.
- Focus on quality of service & first time fix, feedback any requirements to improve products or services.
- Working closely within a team of other engineers and service technicians
- Keep abreast of the latest technology and products, highlight training requirements to line manager.
- Ensure adherence to health and safety policies, company procedures, and ensure that work practices comply with the GEA code of conduct.
- Offer ideas for training that would benefit you and your peers equipping you with the skills and experience needed to achieve high levels of performance.

Cerințe

- A Level / BTEC qualified or the equivalent working experience.
- Previous experience in a field service engineer role or product support position, with proven problem solving and customer service skills.



ID poziție
REF2741G

Locatie
Glasgow

Nivelul de Leadership
Leading Self

Flexibilitatea programului de lucru
Hybrid Job

Persoană juridică
Continental Automotive Trading UK Limited

- Garage Equipment experience desired.
- Must come from a similar background with Mechanical experience.
- Full driving license required.

Oferta noastră

Ready to take your career to the next level? The future of mobility isn't just anyone's job. Make it yours! **Join AUMOVIO. Own What's Next.**

Despre noi

Since its spin-off in September 2025 AUMOVIO continues the business of the former Continental group sector Automotive as an independent company. The technology and electronics company offers a wide-ranging portfolio that makes mobility safe, exciting, connected, and autonomous. This includes sensor solutions, displays, braking and comfort systems as well as comprehensive expertise in software, architecture platforms, and assistance systems for software-defined vehicles. In the fiscal year 2024 the business areas, which now belong to AUMOVIO, generated sales of 19.6 billion Euro. The company is headquartered in Frankfurt, Germany and has about 87.000 employees in more than 100 locations worldwide.