# Customer Logistics Specialist 客户物流工程师（芜湖）

あなたの仕事内容

New product phase in

New product/project introduction timely
Customer concept (Delivery term, 3PL, Packaging, ect.)

Customer order/demand management

Regularly getting customer order (short-term and long-term)
Communicate with customer/BU sales/CDP planner about volume accuracy and update
Deliver 2+2 weekly demand and monthly forecast to interface partners
Weekly update in SAP R/3 system scheduling agreement
Monitor customer demand fluctuation

Customer satisfaction

Delivery performance and reliability
Timely response to customer investigation and specific logistics requirements
Reliability and competence of contact person in plant-to-plant communication
Intervention in crisis situation
Regularly monitor logistics KPI result from customer

Inventory management

Regularly monitor FG inventory and take actions towards abnormal inventories
Closely tracking in ECN and EOP process, to avoid slow moving and obsolete stocks.
Continuously optimize the inventory structure

Customer delivery

To create appropriate dispatch plan
Take effective measures to minimun premium freight cost under complex market situation
Closely monitor delivery status to ensure fulfilling customer order
Avoid premium freightReconciliation

Timely reconciliation with customer and Controlling
Abnormal settlement management to avoid gap between delivery and invoice

Problem sovling

Dealing with transport damage, returns and replacementOthers

Working on project phase in and phase out

ジョブID
**REF12272Y**

勤務地
**Wu Hu Shi**

リーダーシップレベル
**Leading Self**

法的事項
**AUMOVIO Automotive Wuhu Co., Ltd.**

Team work and information transparancy to create an agile and optimum supply chain

あなたのプロフィール

**1. Education / Certification**

Bachelor degree or above in Engineering, Logistics or equivalent

**2. Professional Experience**
(Variety of Functions, Variety of Business, General Management Experience)1-3 years of working experiences in supply chain, especially in manufacture industry

**3. Project and/or Process Experience**

project management experience

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**Knowledge field**
**Knowledge item***
ERP/SAP operate skills
Import & Export
English
MS-Office
Commercial knowledge
Supply chain knowledge
Project management
Customer communication skills

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