

Estágio no Pós Vendas

หน้าที่ความรับผิดชอบในงานของคุณ

- Suportar no planejamento de atividades inerentes à pós-vendas com nossos clientes de serviços (Dúvidas dos clientes, Upsell, solução dos problemas, pesquisas de satisfação e análises dos serviços prestados);
- Auxiliar nas análises de dados para apoiar na retenção/churn e do NPS com as ferramentas da VDO;
- Interface com os times de operações, engenharia e faturamento para suporte ao cliente;
- Acompanhar implementações com os clientes (API e Webhook) e soluções digitais;
- Auxiliar o time no suporte as redes autorizadas VDO para análise de produtos e etiquetas; e
- Apoio no planejamento e acompanhamento de ações de redução de custo de fornecedores de serviços.

โปรไฟล์ของคุณ

- Ensino Superior cursando em Engenharia Elétrica, Análise e Desenvolvimento de Sistemas ou Engenharia da Computação;
- Inglês Básico;
- Pacote Office Intermediário; e
- Power BI Intermediário.

ข้อเสนอของเรา

Pronto para levar sua carreira para o próximo nível? O futuro da mobilidade não é um trabalho qualquer. Faça dele o seu! **Junte-se à AUMOVIO. Own What's Next.**

เกี่ยวกับเรา

Since its spin-off in September 2025 AUMOVIO continues the business of the former Continental group sector Automotive as an independent company. The technology and electronics company offers a wide-ranging portfolio that makes mobility safe, exciting, connected, and autonomous. This includes sensor solutions, displays, braking and comfort systems as well as comprehensive expertise in software, architecture platforms, and assistance systems for software-defined vehicles. In the fiscal year 2024 the business areas, which now belong to AUMOVIO, generated sales of 19.6 billion Euro. The company is headquartered in Frankfurt, Germany and has about 87.000 employees in more than 100 locations worldwide.



รหัสตำแหน่งงาน

REF11503E

สาขางาน

งานธุรการและการให้ความช่วยเหลือ

ลือ

ที่ตั้ง

Guarulhos

นิติบุคคล

AUMOVIO Brazil Industry Ltda.