

Customer Project Manager

Descrição da função

We are seeking a Customer Project Manager to join our team in Auburn Hills, United States. In this role, you will serve as the primary point of contact for our customers while managing complex projects from initiation through successful completion. You will coordinate cross-functional teams, ensure customer satisfaction, and deliver projects on time and within budget. The ideal candidate will demonstrate strong organizational skills, excellent communication abilities, and a commitment to exceeding customer expectations.

- Manage end-to-end project delivery for assigned customer accounts, ensuring alignment with project scope, timeline, and budget requirements
- Serve as the primary liaison between customers and internal teams, maintaining clear and consistent communication throughout the project lifecycle
- Develop comprehensive project plans, including timelines, resource allocation, and risk mitigation strategies
- Monitor project progress, track key performance indicators, and provide regular status updates to stakeholders and customers
- Identify potential risks and issues early, implementing proactive solutions to minimize project delays or cost overruns
- Coordinate with cross-functional teams including engineering, operations, and quality assurance to ensure seamless project execution
- Manage customer expectations and address concerns promptly, fostering long-term relationships and repeat business
- Maintain detailed project documentation and ensure compliance with company standards and customer requirements
- Conduct project reviews and lessons-learned sessions to continuously improve processes and customer satisfaction
- Customize project approaches based on individual customer needs while maintaining operational efficiency

Requisitos

WHAT YOU BRING TO THE ROLE :

- Bachelor degree
- 7+ years of experience in project management, customer account management, or related roles
- Proven ability to manage multiple projects simultaneously while maintaining attention to detail
- Strong interpersonal and communication skills with the ability to interact effectively with customers and internal teams
- Excellent time management and organizational skills with demonstrated ability to prioritize competing demands
- Experience with budget management and cost tracking
- Strong problem-solving skills and ability to make sound decisions



Identificação da vaga
REF10781N

Local
Auburn Hills

Nível de liderança
Leading People

Pessoa jurídica
**AUMOVIO Autonomous Mobility
US, LLC**

under pressure

- Experience with risk management and mitigation strategies
- Legal authorization to work in the U.S. is required. We will not sponsor individuals for employment visas now or in the future for this job posting.
- Relocation assistance is not offered for this position.

ADDITIONAL WAYS TO STAND OUT

- Bachelor degree in an Engineering discipline
- Knowledge of ADAS product functionality.
- Background in a manufacturing, technology, or professional services environment
- Familiarity with Agile or Waterfall project management methodologies
- Experience with customer relationship management (CRM) systems
- Proficiency in project management tools and software (such as planisware, Jira, or similar platforms)

O que oferecemos

All your information will be kept confidential according to EEO guidelines.

EEO-Statement:

EEO / AA / Disabled / Protected Veteran Employer. AUMOVIO offers equal employment opportunities to all qualified individuals, without regard to unlawful consideration to race, color, sex, sexual orientation, gender identity, age, religion, national origin, disability, veteran status, or any other status protected by applicable law. In addition, as a federal contractor, AUMOVIO complies with government regulations, where they apply, including affirmative action responsibilities for qualified individuals with a disability and protected veterans. To be considered, you must apply for a specific position for which AUMOVIO has a current posted job opening. Qualifying applications will be considered only for the specific opening(s) to which you apply. If you would like to be considered for additional or future job openings, we encourage you to reapply for other opportunities as they become available. Further, AUMOVIO provides reasonable accommodations to qualified individuals with a disability.

Ready to take your career to the next level? The future of mobility isn't just anyone's job. Make it yours! **Join AUMOVIO. Own What's Next.**

Quem somos

Since its spin-off in September 2025, AUMOVIO continues the business of the former Continental group sector Automotive as an independent company. The technology and electronics company offers a wide-ranging portfolio that makes mobility safe, exciting, connected, and autonomous. This includes sensor solutions, displays, braking and comfort systems as well as comprehensive expertise in software, architecture platforms, and assistance systems for software-defined vehicles. In the fiscal year 2024 the business areas, which now belong to AUMOVIO, generated sales of 19.6 billion Euro. The company is headquartered in Frankfurt, Germany and has about 87.000 employees

in more than 100 locations worldwide